

Date: **15th January 2011**

Page: **1 of 1**

Approved by: **MBK**

4.1.1 N T Killingley Ltd - Quality Policy

N T Killingley Ltd is dedicated to providing a landscape contracting service to its customers which is professional, technically proficient and to the agreed specification on each and every occasion. This shall be achieved through the implementation of a quality system which strives for ever improving standards in all areas of our business.

This system will require the active co-operation of all employees, every one of whom has a vital part to play. The quality system will be supported by proper training and investment and shall be encouraged in an environment of trust, loyalty and mutual respect

The company shall promote the concepts of our quality policy with our suppliers and customers to ensure that the chain is complete. The policy shall satisfy the requirements of ISO9002 - 1994.

The aim is to get it right first time, on time and to strive for continuous improvement.

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M B Killingley BEng(hons) DipLA MA
Managing Director